#### ANGELA BURDICK

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# Expertise in Conflict Resolution Creating Win/Win Situations for Clients Since 1986

# Experience:

- Developed A Colorado approved Class for Realtors 2022-2023 Contract & Changes
- Approved Instructor by Colorado Department of Regulatory Agencies (DORA) for the Realtor Annual Update Class
- Approved Instructor by DORA For Ethics & Professional Standards of Relators
- Developed and Currently Teach (DORA) Class Emphasizing Buyer-Seller-Realtor® Alternative Dispute Resolution 2019 to the Present
- National Instructor National Association of Realtors- Ethics, Professional Standards and Alternative Dispute Resolution
- Mediator Arapahoe County Small Claims, 2005- Present
- Mediator Douglas County Small Claims Court, 2005 Present
- Mediator Douglas County County Court & Domestic Relations 2014 Present
- DORA Qualified and Trained Instructor 2013 Present
- Trained and Established Program for Numerous Individuals in the Methods of Dispute Resolution concerning Realtors® 2002 Present
- Lead team to Establish Guidelines, Processes & Procedures of Ombudsman Program for the Denver Metro Denver Realtor® Association (DMAR) as it aids and relates to the General Public at Large and the Realtor Member
- Ombudsman National Association of Realtors® (NAR) Ethics & Professional Standards 2002-Present
- Arbitration Panel Member National Association of Realtors® (NAR) 1998 Present
- Ombudsman Colorado Association of Realtors® (CAR) Ethics & Professional Standards 2002
  Present
- Arbitration Panel Member Colorado Association of Realtors® (CAR) Ethics & Professional Standards 1998 Present
- Independent Instructor National Association of Realtors®
- Committee Chair and Panel Member South Metro Denver Realtor Association (SMDRA) Ethics & Professional Standards 2010 2013; Panel Member 1999 2013
- Lead team to Establish Guidelines, Processes & Procedures of Ombudsman Program for the South Metro Denver Realtor® Association (SMDRA) as it aids and relates to the General Public at Large and the Realtor Member
- Certified Instructor for Colorado Association of Realtors (CAR) Qualified in Teaching Mediation and Classes on Negotiation, Ethics and Professional Standards for Real Estate Licensees to achieve Colorado State Mandated Continuing Educational Credits

### 2002- Present

- Independent Contract Mediator with Douglas County, Colorado Civil Courts
- Independent Contract Mediator with Douglas and Arapahoe County Small Claims Courts
- Independent Contract Mediator with Colorado Offices of Dispute Resolution (CODR)
- Licensed Colorado Real Estate Employing Broker 1986 Present

- Independent Broker Owner or Realty Innovations, LLP 2008-Present

#### **Education:**

Arbitration, Ombudsman, Ethics & Professional Standards Training for Conflict resolution concerning the Public at Large and the Realtor® members in alternate years since 1999 through the National Association of Realtors®, Colorado Association of Realtors®, Denver Metro Association of Realtors® and South Metro Denver Realtor® Association.

#### Instructors Included:

Colorado ADR Conference 2019-Building Stronger Communities Through Dispute Resolution

Oliver Frascona, Deceased-Colo. Attorney (Frascona, Joiner, Goodman and Greenstein, P.C.)

Bruce Aydt, Missouri Attorney, (NAR Educator of the Year and 2012 Distinguished Service Award recipient, senior vice president and general counsel of Prudential Alliance, REALTORS®, in St. Louis and a former chair of the Professional Standards Committee for the NATIONAL ASSOCIATION OF REALTORS®)

Tricia Elledge (<a href="http://elledgegroup.org">http://elledgegroup.org</a>) 2004 Mediation elledgegroup.org/comprehensive-40-hr-basic-mediation-training through Arapahoe Community College

Mediating Domestic Relations Cases in Colorado Courts Training Facilitated by State Court Administrator's Office, Court Services Division, Offices of Dispute Resolution April 2016

The Mediator/Mediation training seminar, <a href="http://www.realtor.org/events/mediation-training">http://www.realtor.org/events/mediation-training</a>, of the National Association held in Chicago 2006 & 2010 The 20 Hour Course Lead. Training was led by Northwestern University Law School's Lynn Cohn, Duke University Law School's René Stemple Ellis, and NAR Educator of the Year and 2012 Distinguished Service Award recipient, Bruce Aydt.

Basic Mediation Training 40 hours through Arapahoe Community College 2004 Instructor Tricia Elledge elledgegroup.org

Divorce Mediation Training 60 hours through Elledge Group 2005 Instructor Tricia Elledge

Yearly update and counseling sessions with Elledge Group, Trish Elledge

Yearly Updated Trainings with Colorado Bar Association and ADR

## Career Highlights, Designations and Certifications:

Certified International Property Specialist / CIPS® Seniors Real Estate Specialist® / SRES® Seller Representative Specialist (SRS)

Certified Residential Specialist® / CRS® Accredited Buyer's Representative / ABR®

Graduate, REALTOR® Institute / GRI

At Home with Diversity / AHWD® Certification

**Broker Price Opinion Resource (BPOR)** 

NAR's e-PRO® certification

Military Relocation Professional / MRP

**Short Sales & Foreclosure Resource / SFR®** 

Real Estate Broker/ Owner Realty Innovations, LLP

**Colorado Association Leadership Institute** 

**Professional Mediator** 

NAR - REBAC and CAR Instructor

2010 SMDRA Realtor of the Year

## Recent Continuing Educational Classes January 2015 – Present

2023 CREC Annual Commission Update Course (ACU) - #108733

Colorado Listing Contracts #10261, 2022

The Art of Pricing #108117, 2022

2021 Contracts and Forms Review #107156, 2022

Professional Standards, 2022

10 Things in 2022, April 2022

2022 CREC Annual Commission Update Course (ACU) - #DRE-2022

2021 CREC Annual Commission Update Course, 2021

2020 Contracts and Forms Review 2020

**CREC Annual Commission Update Course** 

Legal Issues and Risk in CO Real Estate Van Education Center – 2019 4 CE

Taxes and the Real Estate Professional - Van Education Center – 2019 4 CE

CREC Annual Update Course - Van Education Center – 2019 4 CE

Conjoined with DU Sturm College of Law for <u>ABA Regional Client Counseling Competition</u> 2019

Instructed 2019 Colorado Contract Changes Class 4 Hours

Ethics and Professional Standards Update Van Education Center – 2018 4 CE

Instructed Seller Representation Specialist Workshop – 16 Hours 2018

Instructed Military Relocation Professional Workshop – 8 Hours 2018

Attended & Participated NAR Military Relocation Professional Workshop- 2018

Instructed Accredited Buyer Representation 16 hour class for Realtors – 2018

Attended & Participated NAR Accredited Buyer Representation Update- - 2018

The Art of Pricing - Van Education Center – 2018 4 CE

CREC Annual Update Course - Van Education Center – 2018 4 CE

2018 Contracts and Forms Review - Van Education Center	4 CE	
CREC Annual Update Course - Van Education Center – 2017	4 CE	
CREC Annual Update Course - Van Education Center – 2016	4 CE	
CREC Annual Update Course - Van Education Center – 2015	4 CE	
ALTERNATIVE DISPUTE RESOLUTION Conference – Colorado Bar Association 2019 & 2020		

<sup>\*</sup>For a list of prior education and training before 2015, please feel free to contact me.